

# Objectives

Discipline	Ref	Objective	Last Review
Quality	1	client feedback program	
Quality	2	Continually improve the quality management system and operational processes	
Strategic	1	Quality certification	

# Targets

**Objective** 
**Status**

Discipline	Ref	Program, Process or Procedure	Target	Status	Last Review
Quality	1.1	establish program, measure, reaction plan	establish program	Met	25 Jul 2022
Quality	2.1	RIO Management	no red status, no more than 3 amber status	Met	
Quality	2.2	Internal audits are effective and timely	no internal audits with red status, no more than 2 audits with amber status	Met	
Strategic	1.1	ISO9001 certification	certification	Met	25 Jul 2022