

Objectives

Discipline	Ref	Objective	Last Review
Quality	1	client feedback program	
Quality	2	Continually improve the quality management system and operational processes	
Strategic	3	Quality certification	

Targets

Objective
Status

Discipline	Ref	Program, Process or Procedure	Target	Status	Last Review
Quality	1.1	establish program, measure, reaction plan	establish program	Met	24 May 2023
Quality	2.1	RIO Management	zero red rios, no more than 3 amber rios	Met	24 May 2023
Quality	2.2	Internal audits are effective and timely	zero red status, no more than 2 amber status	Met	24 May 2023
Strategic	3.1	ISO9001 certification	certification	Met	24 May 2023